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OUR FILE NUMBER

April 13, 1999

VIA: U.S. MAIL

CHALLENGE PLUMBING, INC.
12229 West Pico Blvd.
Los Angeles, CA 90064

Re: Total Copper Re-Piping at 1717 S. Bedford St.

Dear Jeffrey:

I cannot gush enough about you, your company or the job your people did at my house. From the estimate, to the people who answer your phones and take messages, to the phone calls from you letting me know of the status of the job, to the actual piping job, to the plaster and stucco work, to the clean-up, I was blown away by the professionalism, punctuality, honesty and top notch quality workmanship. I would recommend your company to anyone in a heartbeat, and I shall. Needless to say, I am thrilled with the way everything turned out.

Thank you so much for overseeing a job well done. You have a great company. Keep up the good work.

Sincerely yours,



Grace K. Sagara
Paralegal for Crowe & Day LLP