

December 12, 1995

Jeffrey Liss, General Manager  
Challenge Plumbing, Inc.  
12229 West Pico Blvd.  
Los Angeles, CA 90064

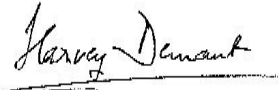
Dear Jeffrey,

On behalf of the 853 Le Doux Association and myself, I would like to extend holiday greetings to you and your staff.

It has been two and a half years since our repiping project and we have had no problems and are very happy with the work that you have performed. You have stood by your word on everything that you promised to take care of, and we will always be ready to act as a reference for your good work.

I wish you and your crew a very happy and healthy and prosperous New Year.

Sincerely,

A handwritten signature in cursive script that reads "Harvey Demant". The signature is written in dark ink and is positioned to the right of the word "Sincerely,". Below the signature, there is a horizontal line that appears to be a scan artifact or a separator.

Harvey Demant, President  
853 Le Doux Association